

2022 ANNUAL REPORT

SLIGO RAPE CRISIS CENTRE 'I have made real progress since I came to counselling, my life has changed for the better' - SRCC Client

Sligo Rape Crisis Centre | 2022 Annual Report

Contents

Sligo Rape Crisis Centre 2022 Annual Report	2	
Company Overview	4	
Vision, Mission, and Values	5	
Chairperson's report	6	
CEO's report	7	
Volunteers and Staff	9	
The Board of Directors	9	
Financial Summary	9	
Service locations	10	
Service Offering	10	
Service Statistics	11	
Inter-agency work 2022	12	
What our Clients say	13	
25 Year celebrations	14	
A year in pictures 2022	15	
Statistics and Trends 2022	16	
Why we use social media		24
How we use social media		24
2022 Campaign Overview		2
#ConsentSRCC		2!
#WellnessWednesday		26

#DisclosureMythsAndTips		27
Facebook		28
Instagram		29
Twitter		30
Social media Aims for 2023		31
Our Helpline 1800 750 780	32	
Did you Know?	32	
Financial Report summary 2022	33	
Income and Expenditure account:		33
Financial year ended 31 December 2022		33
Detailed profit and loss account:		34
Financial year ended 31 December 2022		34
Balance sheet as of 31 December 2022		35
A big thank you	37	

'I am so grateful for all the counselling and help I have got over the past year' - SRCC Client

Company Overview

Trustees 01.01.2022 - 31.12.2022:

Chairman: Parvez Butt
 Secretary: Helen Barr
 Treasurer: Bernie Linnane
 Trustee: Suzanne Donnelly
 Trustee: Sorcha O Carroll

Auditors: Accontaxassit Accountants Ltd

Bankers: Bank of Ireland, Sligo

Solicitors: Hickey Coghill Solicitors, Sligo

Registered Office: Kempten House, Kempten Promenade, Sligo

Company Registered Number: 256271

Registered Charity Number: 12194

'With the support from SRCC
I've been able to rebuild my life
and my confidence' – SRCC Client

Vision, Mission, and Values

Vision

 The Centre provides a safe, free, confidential space for survivors of child sexual abuse, rape and sexual assault. It is a place where adults and young people, male and female, can explore and access support with the effects of sexual violence.

Mission

Our mission is to create a safe place for counselling those who have experienced sexual violence recently or in the past, and provide advocacy as required. We provide awareness and training to support other agencies who are working with survivors. We are committed to challenging the tolerance and existence of sexual violence.

Values

- Support
 - Our support is person-centred. That means the person who needs support is at the centre of what we do. Our services are focused on the needs of our clients.
- Recovery
 We believe that the effects of sexual violence can be safely and therapeutically worked through over time, that recovery is possible.
- Compassion
 Sligo Rape Crisis Centre is a non-judgemental service where all clients, volunteers and staff are treated with respect and dignity.
- Care
 We offer a caring, professional, honest and transparent service with integrity based on best counselling standards.

'I feel safe coming into the building.
I know things are getting better now' – SRCC Client

Chairperson's report



2022 has been a significant year for Sligo Rape Crisis Centre (SRCC). The centre in various locations has been successfully delivering high-quality client-focused services now for over twenty-five years, 1997-2022.

In that time, the problem of sexual violence in our society has not been sufficiently addressed. The level of acceptance of these crimes still favors the perpetrators. This is evident in the lack of government-backed interventions in around prevention, particularly in the high-risk areas among young people at school and college. It is

also prevalent in the response to institutional childhood sexual abuse. Survivors often must 'go public' to raise the issue and find justice. There is also a lack of supports around the legal process, getting timely and fair trials that protects the victims and survivors, there are sentencing variants, and a general societal complicity with these heinous crimes evidenced in low conviction rates.

But the good work continues. Having come out of the pandemic, the organisation not only recovered well, but embraced the complete easing and end of restrictions with a celebration of the center's achievements over the past twenty-five years with a range of events. These included a new book called 'Memory' celebrating the history of the centre and publishing creative writing from clients and staff. It was a way to honor the clients who have attended the centre and the staff and volunteers who have supported them. The centre also had a launch of the Kempten House refurbishment, from top to toe, making the place safer and more therapeutic. We also had an 'open' evening in collaboration with 'culture night' and launched a new and updated version of the SRCC website. In addition to expert trauma-informed services to survivors, offering over two thousand appointments in 2022, SRCC also continues its vital work in schools delivering consent and disclosure training as part of its preventative remit. The feedback is very encouraging, with increased knowledge of the law, their rights and where to get help if it is needed, has been proven in over fifteen workshops in six schools.

2023 is looking to be another productive year, with new developments in Cavan, and consolidated services in Sligo and Leitrim, all pointing to a bright future for the centre and its vital services.

Parvez Butt
Chairman,
Sligo Rape Crisis Centre

CEO's report



In 2022 the demand for our services grew as the pandemic ended. This was particularly true for inperson face-to-face work. This is by far the most popular service we offer. Our clients talk about the real benefits of feeling safe and connected. This is a testament to the competence of our trained counsellors working in a safe, therapeutic environment where everyone is valued.

We have begun to address the balance of our on-line and telephone counselling offering in-person counselling, as our number one option. This is based on feedback and demand. We have continued to

develop our service offerings in two locations in Cavan. In 2022 we increased our presence in schools offering a 'Manuela-based' consent and disclosure training, offering workshop to over 250 students. We continued with our group work programme for clients, offering yoga and creative writing classes. When it comes to trauma services, in addition to highly competent psychotherapy used in the centre, there are significant health benefits associated with both these complementary therapeutic interventions. To cap it all off, we completed a lengthy and cost-effective refurbishment of our Sligo premises which were well overdue a facelift. This has made all the difference.

The overall level of service has begun to level off in terms of numbers, offering a longer, more supportive service as we adapt to the changing needs of the clients. The board of trustees has been incredibly supportive of all the changes implemented over the last number of years. The pace of change has slowed a bit now, to allow focus on the quality of service to bed in. All our staff and volunteers have increased their skills and training to become more expert in the centres' culture of being 'trauma-informed,' and also being on the path of 'life-long learning.' There are always new innovations and developments in the prevention and treatment of trauma, and ways of responding the effects of sexual violence.

In 2023 we are on target to keep delivering on the new strategic plan 2023-2026, by building on the success, not just of 2022, but on twenty-five years of consistent hard work from volunteers, counsellors and staff.

David Madden Chief Executive Officer Sligo Rape Crisis Centre 'The counselling and support have been fantastic, thank you so much' – SRCC client

Volunteers and Staff

Sligo Rape Crisis Centre relies on the support and expertise of a small number of employees, volunteers and sessional counsellors. In 2021, there were three staff, three volunteers, three students, twelve counsellors, and six volunteer board directors. Everyone has helped the organisation provide its services to the local community.

In 2021 we had a few changes in personnel over the year. One of our board members stood down, and another new trustee stepped up on to the board. We saw the departure of two volunteer counsellors, one in Leitrim and one in Sligo, who have both moved on to new opportunities. We took on two new counselling students, and a new volunteer project worker. We took on two new counsellors in Sligo and one in Cavan.

The Board of Directors

The Centre continues to be guided by committed, hard-working board of directors. They a have collectively steered the organisation through the unprecedented times of a pandemic, into what we can now see as a newer less-troubled waters. Each member of the board brings personal and professional knowledge to the role within the Sligo Rape Crisis Centre. Board members have expertise across wide-ranging areas such as business, accountancy, corporate governance, compliance, marketing, education and human resources. The Board were able to conduct all their meetings in-person this year due to eased restrictions.

Financial Summary

The directors present their report and the audited financial statements for the fiscal year ended 31 December 2022 with the principal activity as meeting the needs of those who have suffered sexual abuse recently or in the past, providing crisis counselling, ongoing counselling, education and awareness raising. The Company is limited by guarantee not having a share capital. The financial results show a small surplus for the fiscal year after providing for depreciation.

At the end of the fiscal year, the company has assets of €00.00 (2020 - €97,374) and liabilities of €00.00 (2020 - €69,268). The net assets of the company have increased by €00.00. The income was 00.00, the expenditure was (00.00), Surplus for the fiscal year was 00.00. Please see additional audited financial accounts for detail and the financial report summary at the end of this report.

Service locations

We cover the Sligo, Leitrim, and Cavan. The offices at in Sligo are open from nine five Monday to Friday. The offices in Carrick-On-Shannon are open five days a week and are used for counselling on three of those days. The office in Manorhamilton is open for a half day per week. In Cavan, the offices in Cavan town and Killeshandra are open five days a week.

Service Offering

We offer counselling, helpline services, support, and advocacy, and we help raise awareness of the issues around sexual violence. Our small and dedicated team keeps the service running all day, every day. The three main areas of service are: on-going clinical support to counsellors, day-today operations and administration.

- · Counselling by accredited therapists to victims of sexual and childhood abuse
- Helpline
- Support calls
- Support to friends and family
- Support, advocacy and information to survivors, friends and family, and professionals
- Therapeutic survivor groupwork
- Prevention through training and education
- Public Awareness through our website, social media, and print media
- Court accompaniment of survivors whose cases are brought to court
- Garda Accompaniment of survivors who choose to report their experience
- Sexual Assault Treatment Units: survivors are supported to attend SATUs

Service Statistics

SRCC 2022	Location	Q1	Q2	Q3	Q4	Total for Year
Number of Clients		65	66	64	63	114
Number of referrals		40	25	32	35	132
Assessments		32	29	26	27	114
Waiting Time in weeks		6-12	12-16	16	24	24
Number of Sessions per County		422	506	395	432	1755
	Sligo	194	211	166	169	740
	Leitrim	62	71	29	74	236
	Cavan	23	52	46	41	162
	Killeshandra	35	32	29	20	116
	Online	108	103	125	128	464
Number of Children		7	8	8	6	13
Appointments offered		519	619	452	493	2083
	Sligo	264	265	201	246	976
	Leitrim	73	76	33	43	225
	Cavan	25	54	50	45	174
	Killeshandra	41	40	31	20	132
	Online	129	115	137	139	520
Number of No Shows		97	113	34	33	277
Group Sessions		0	12 Hours	3 hours	14 Hours	29 Hours

Inter-agency work 2022

As part of being a local and regional service, the organisation maintains close links with like-minded community organisations. These include the following groups.

- PPN (Public Participation Network) is a network that allows local authorities to connect with community groups around the country.
- FRC (Family Resource Centres). We maintain close links with these centres in three counties as we provide services to many of the same clients.
- DVAS (Domestic Violence Advocacy Services). We work with DVAS offering referrals to them and accepting referrals from them.
- NWRDTF (Northwest Regional Drugs Task Force). We currently sit on the local task force as a number of our clients are affected by addiction issues. Task Forces were set up under the National Drug Strategy 2001-2008 to co-ordinate responses to local needs.
- TUSLA: From time-to-time TUSLA coordinates committees to undertake specific pieces of work. We get involved when we can, depending on resources. A recent one is the 'consent-ed' project looking rolling out consent workshops to young people.
- CFSN (Child and Family Support Network) is attended as a way of staying connected with other agencies that may need our services. These meetings are mainly for TUSLA services for children and families.
- CYPSC (Children and Young People's Services Committee is attended to keep SRCC in the minds of local community organisations. Includes CYPSC Domestic Violence Subgroup. Domestic Violence and Young People Awareness Campaign (with Sligo Leader, subgroup of CYPSC DV group.
- IACP: Irish association of counsellors and psychotherapists. We keep a close eye on developments as a way of keeping in touch with developments in the counselling profession.
- SART (Sexual Assault Response Team) is attended with other similar agencies involved in dealing with sexual violence in particular those involved with the Sexual Assault Treatment Unit (SATU).
- Rape Crisis Forum: a loose affiliation of nine Rape Crisis Centres around the country, including the larger centres like Dublin, Cork, and Galway.
- RCNI (Rape Crisis Network of Ireland): We maintain close links with RCNI in terms of trainings, developments, and information sharing.
- VCS (Volunteer Centre Sligo): We maintain links with the centre around the employment of volunteers as needed.

What our Clients say

Every year we ask for feedback from our clients. Some quotes from our 2022 client survey.

About Shauna (Project Worker)

 'I was offered a support call. I found Shauna's voice, her attitude and everything so kind and supportive'

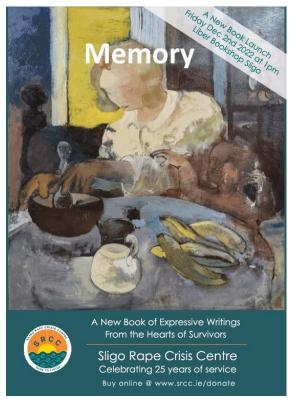
About Danielle (Counselling Coordinator)

 'I found Danielle so welcoming and supportive from the first time we spoke'

About the service

- 'I was so anxious about going but I was put at ease as soon as I walked through the door'
- 'I felt a lot of hope restored by the consideration and support you give'
- 'The staff in the SRCC was very supportive, efficient and professional'
- 'I am very happy with my overall experience'
- 'Incredibly supportive'
- The overall experience with the SRCC has been a "Great experience" - 70% of our clients gave us a 10 out of 10 satisfaction rating

25 Year celebrations



Sligo rape Crisis Centre opened its doors for the first time in 1997. Back then it was based in the Methodist church building on Wine St in Sligo. After that it moved to Castle St, and around 2015 moved to its current location in Kempten Parade. Since then, over twenty-five years ago it has been a beacon of hope and support for people affected by sexual violence.

The twenty-five years were marked by a book, a new website, an open-evening, and a complete refurbishment of the centre in Sligo.

To mark the twenty-fifth anniversary the book published was dedicated to the survivors of sexual violence. The book is called 'Memory' marking the time passed since the centre opened, but also containing recollections people have had of how it got started. It contains over fifty original poems and writing by clients and staff of the centre, first-hand stories of the founders, five founder stories, and a brief history of the centre from its beginnings.

The expressive writing came out of a year-long series of creative writing workshops facilitated by the centre for clients. The workshops were facilitated by Ger Campbell, a psychotherapist and accredited poetry therapist. Some of the work produced in the workshops found its way into the book. Some staff and volunteers also contributed to the expressive writing, making the book a testament to the power of creative expression and positive change.

In 2021 and 2022 we used the time of restrictions and social distancing imposed on the nation to refurbish the entire centre at Kempten House in Sligo. We threw out all the threadbare carpets and chairs that had served the centre well and replaced them with new clean flooring and better furniture. We painted the entire building, improved the heating and lighting, and even got a new kitchen put in. It all makes the centre more inviting, feel safer and more conducive to therapy.



A year in pictures 2022



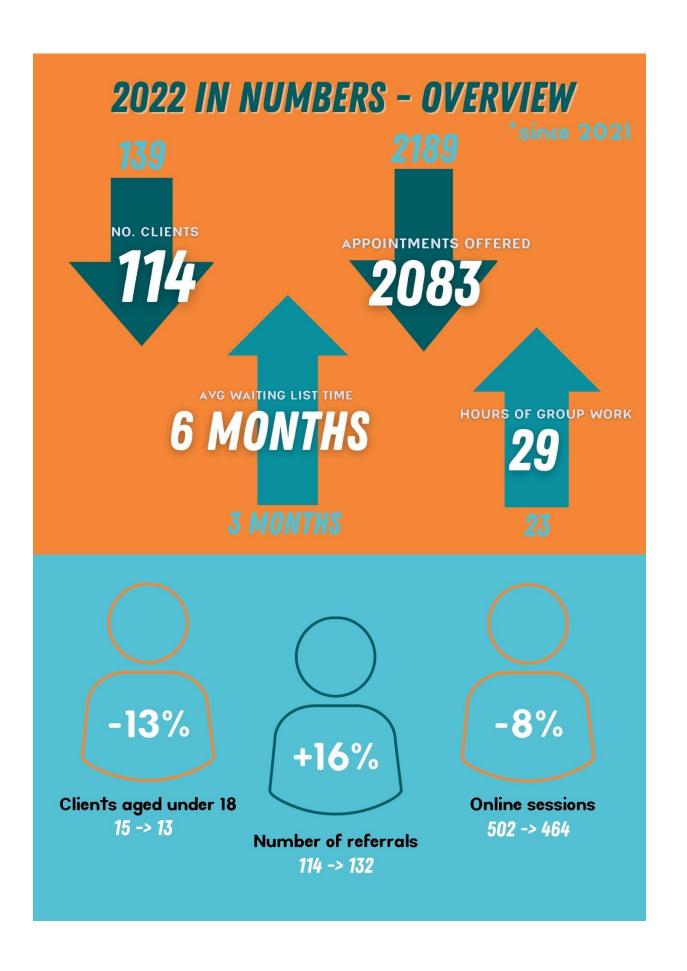


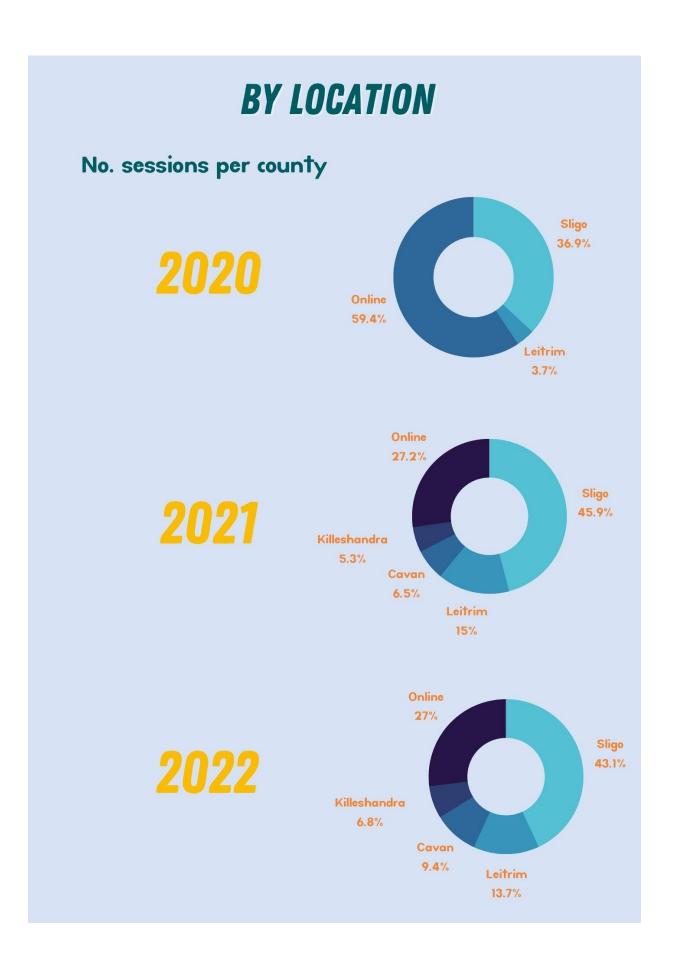
Statistics and Trends 2022

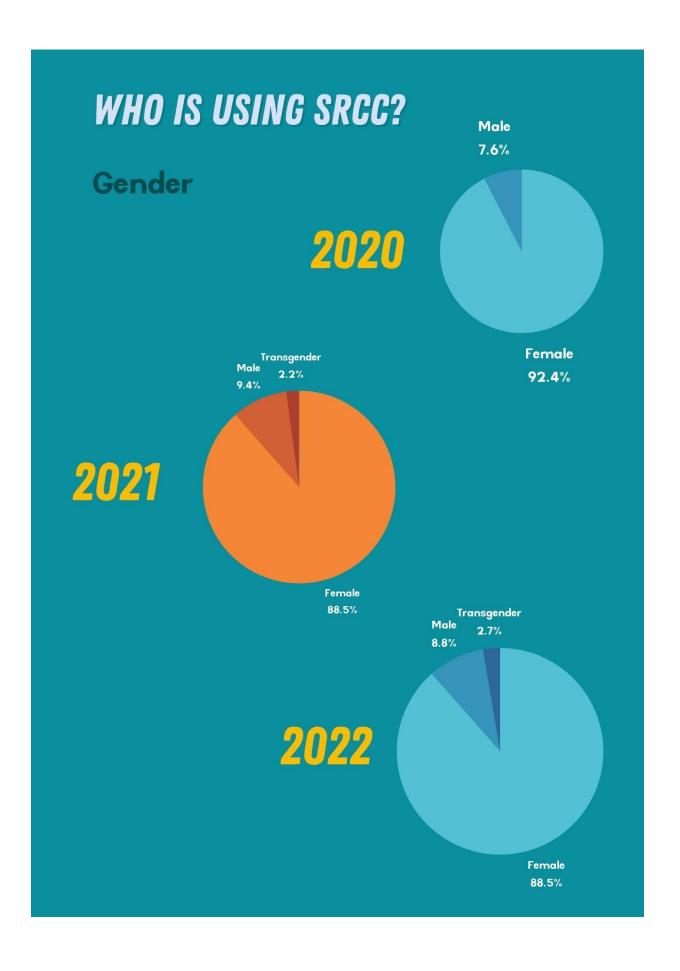


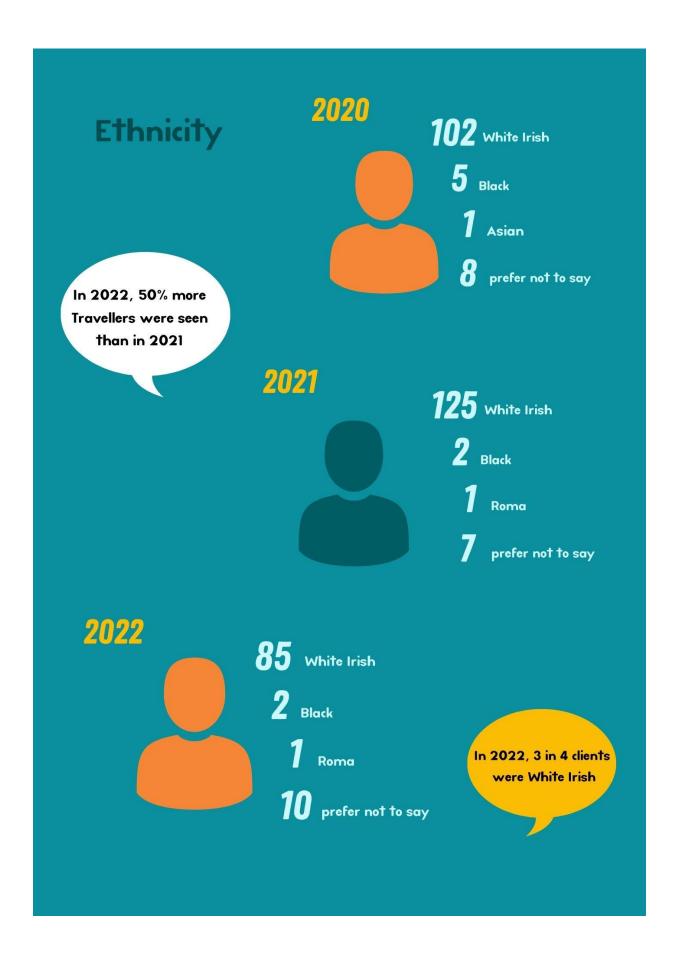
STATISTICS AND TRENDS

2022









FROM OUR SURVEY ...



MORE THAN 2/3

clients rated their experience with SRCC 10 out of 10

MORE THAN 2/3

clients said they were
"extremely happy" with their counselling



THE FUTURE

We hope to deliver

3 out of 4 sessions
in person in 2023





We are aiming to increase our presence in Cavan by 30% over the next 2 years

We aim to have 2 group activities for clients every quarter in 2023





Schools Statistics



After our consent workshop...

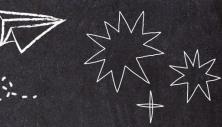
ALMOST ALL (96%) students said they would know where to get non-judgemetal help for themselves or a friend



MOST (42%) students said they would talk about consent with their partner or friends

ALMOST ALL (95%) students said they would know what to do if someone told them they had experienced sexual assault





Social Media in 2022

SRCC are currently active on three social media channels: Instagram (@sligorcc), Twitter (@rccsligo) and Facebook (Sligo Rape Crisis Centre). Throughout 2022, we saw an increase in followers on all accounts.

Why we use social media

Like many other organisations, SRCC uses social media as a way to raise awareness of our service. This awareness raising is aimed towards survivors who may be seeking support for themselves, and also towards the general public to ensure that people are aware that our service exists if they are ever confronted with the need to contact us, whether for themselves, a loved one, or in a professional capacity.

We also use our social media as a tool for educating the public on issues relevant to our service, such as consent, disclosure and other services that are available to support survivors such as Sexual Assault Treatment Units and the national rape crisis helpline. During 2022, we ran a number of campaigns to educate the public around the issues of consent and disclosure among other issues.

Social media can also be extremely useful when it comes to advertising events and products that are linked to the centre. Examples of this include the release of the book *Memory* celebrating 25 years of SRCC and the launch held for the book. Posting about *Memory* and its launch event on social media was an opportunity to both raise awareness of our service as well as awareness of the book itself.

How we use social media

As mentioned earlier, SRCC are currently active on three social media platforms: Facebook, Twitter, and Instagram. Each account has been in use for a number of years and various types of content are posted on the accounts. This includes both original content and content sourced from other relevant social media accounts or websites. Original content is created as a collaboration between SRCC team members, and these ideas are then developed into visual content e.g., images using graphic design tools such as Canva. Other relevant content is also shared on our social media accounts from accounts including rape crisis centres, domestic violence services, consent education accounts etc.

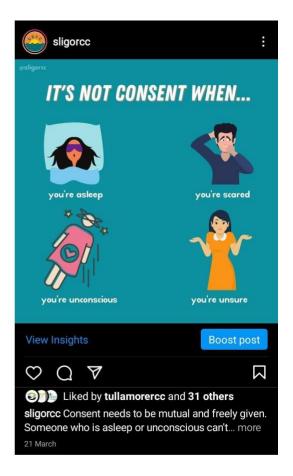
2022 Campaign Overview

SRCC ran three campaigns on social media throughout 2022.

#ConsentSRCC

This was a month-long campaign featuring daily content (images and videos) posted across SRCC social media accounts on the theme of consent. These included specific themes such as "Power and Consent" and "The Law and Consent" as well as tackling myths around consent and awareness raising on what consent is and is not. The posts for this campaign performed very well, with posts receiving numerous "likes" as well as being shared/retweeted.





#WellnessWednesday

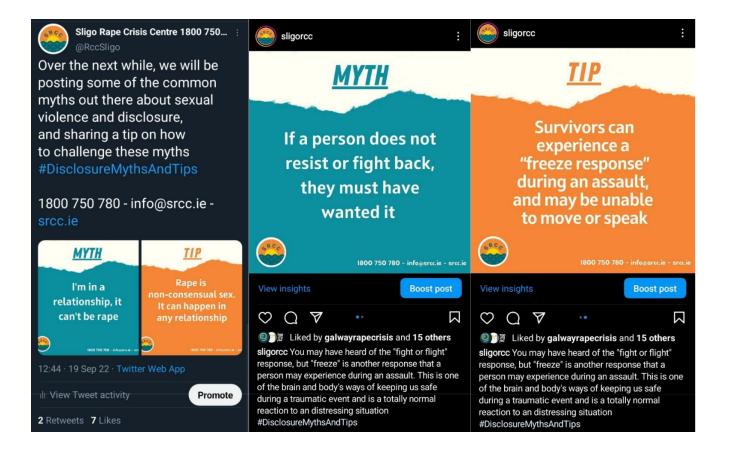
This campaign was focused on positive affirmations that people could reflect on during difficult times. The affirmations were developed collaboratively and then images were created based on these. Affirmations for posted weekly on Wednesdays throughout the end of Q1 and Q2. Posts received a reasonable level of engagement on our social media channels





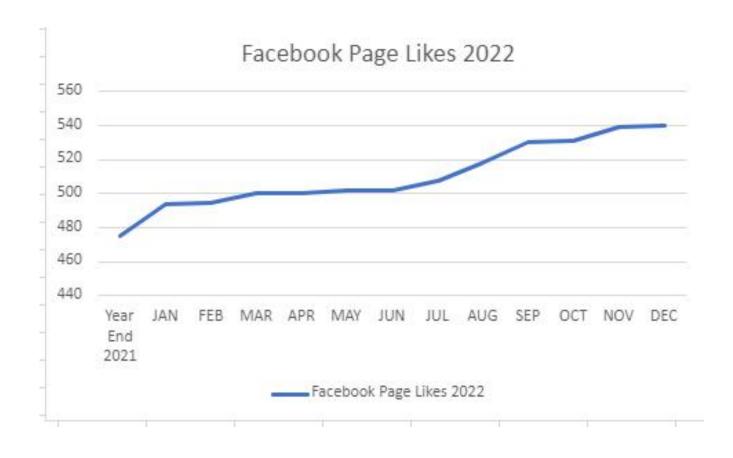
#DisclosureMythsAndTips

This campaign was introduced in Q3 and focused on the theme of disclosure. This was done by posting one image with myths around disclosure and then a second image challenging those myths. These posts performed well on social media



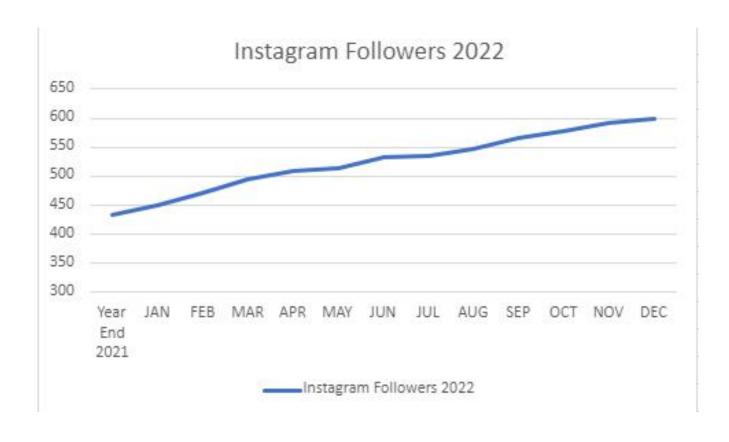
Facebook

SRCC Facebook page likes increased from 475 to 540 throughout 2022. This is an increase of 14%



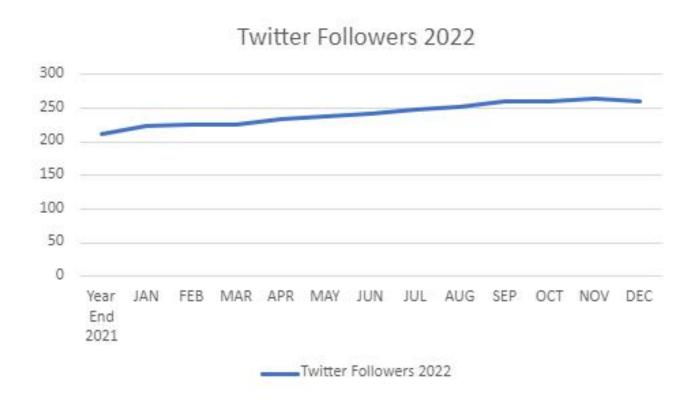
Instagram

The number of followers of the SRCC Instagram account increased from 433 to 599



Twitter

SRCC Twitter followers increased in 2022 from 217 to 261, which is an increase of 23%.



Social media Aims for 2023

- To continue increasing followers on the three accounts we are active on Facebook, Twitter, and Instagram
- To run a number of campaigns throughout the year to raise awareness of issues relevant to our service
- Use social media to advertise SRCC events and projects e.g., SRCC podcast

Our Helpline 1800 750 780

- There were 450 calls to the helpline in 2022 an average of 9 a week. This
 was a small increase on 4090 in 2021.
- The average call length was 25 minutes. Twenty percent up on previous years.
- The gender breakdown of callers stayed the same as 2021 at 65% female, 35% male

Did you Know?

10 things you might not know about SRCC in 2022

- 1. SRCC was 25-year-old in 2022.
- 2. We did nearly 30 hours of therapeutic group work in 2022
- 3. Our level of referral went up by 16%
- 4. We offer services in five locations in three countries, Sligo, Leitrim, and Cavan
- 5. Our Instagram followers went up by 38%
- 6. Twenty-seven percent of our counselling was online and phone
- 7. Eighty-eight percent of our clients identify as female
- 8. Seventy-five percent of our clients rate us as ten out of ten!
- 9. We launched a book called 'Memory' in December 2022
- 10. We offer two types of therapeutic workshops for client's yoga and creative writing

Financial Report summary 2022

Income and Expenditure account:

Financial year ended 31 December 2022

		2022	2021
	Note	€	€
Income	5	330,219	345,289
Expenditure		(317,121)	(316,790)
Surplus before tax		13,098	28,499
Other interest receivable and similar income Interest payable and similar expenses	7	17 (408)	11 (681)
Tax on surplus		-	-
Surplus for the financial year and total compr	ahansiya		
income	CHEHSIVE	12,707	27,829

Detailed profit and loss account:

Financial year ended 31 December 2022

Thanesa year errarea er beeeringer bell	2022	2021
	€	€
Income		
TUSLA Child and Family Agency	321,958	331,430
Fundraising & Donations	5,261	13,559
RCNI - Court, Garda Accompaniment	-	300
Training Income	3,000	
	330,219	345,289
Expenditure		
Wages and salaries	(145,024)	(141,552)
Staff pension costs - defined contribution	(7,944)	(7,725)
Other staff costs	(505)	(3,203)
Staff training	(1,153)	(1,820)
Recruitment expenses	-	(1,590)
Rent payable	(27,992)	(31,976)
Sessional counselling	(68,729)	(65,893)
Supervision	(3,576)	(3,477)
Insurance	(2,104)	(1,990)
Volunteer expenses	(632)	(146)
Light and heat	(10,374)	(4,211)
Cleaning	(2,040)	(3,339)
Repairs and maintenance	(5,202)	(14,064)
Membership and subscriptions	(978)	(862)
Printing, postage and stationery	(9,496)	(3,548)
Advertising	(426)	(1,645)
Telephone	(1,857)	(3,262)
Computer costs	(6,716)	(5,127)
Travel and subsistence	(6,119)	(3,393)
Legal and professional	(1,950)	(158)
Bookkeeping and payroll costs	(1,005)	(1,679)
Auditors' remuneration	(923)	(2,276)
Bank charges	(219)	(222)
General expenses	(1,295)	(1,145)
Security systems	(973)	(1,037)
Water rates	(213)	(1,172)
Depreciation	(9,676)	(10,278)

	<u>(317,121)</u>	(316,790)
Not curplue	13,098	28,499
Net surplus	13,038	20,433

Balance sheet as of 31 December 2022

		202	2	202	1
	Note	€	€	€	€
Fixed assets					
Tangible assets	9	15,694		24,736	
			15,694		24,736
Current assets					
Debtors	10	4,846		4,452	
Cash at bank and in hand		75,864		78,618	
		80,710		83,070	
Creditors: amounts falling due					
within one year	12	(27,762)		(46,630)	
Net current assets			52,948		36,440
Total assets less current			68,642		61,176
liabilities			, - · -		- ,
Creditors: amounts falling due					
after more than one year			-		(5,241)

Net assets		
Capital and reserves		
Income and expenditure account	68,642	55,935
Members funds		55,935

A big thank you

To our clients

Every year hundreds of people contact us for information, advice, and help. We would like to thank each and every one of you for putting your trust in us to help you. Sometimes these calls are for yourself, a loved-one, someone you know or some you work with. We appreciate your trust in us to keep your information and identity safe and protected, and that you know we are 'here to listen'.

To our Trustees

Every year the board of trustees attend board meetings, meeting outside the board meetings when needed, doing a range of supportive and complimentary work to support the organisation. It is all done without payment, on a voluntary basis. They quietly guide the organisation through the good times and the challenging times, working away in the background without thanks.

I would like to publicly thank each and every trustee: Chairman: Parvez Butt, Secretary: Helen Barr, Treasurer: Bernie Linnane, Trustee: Suzanne Donnelly, and Trustee: Sorcha O Carroll.

Without their steady hand on the wheel, the organisation would not succeed. A special thanks to you on behalf of our clients, volunteers, counsellors, staff, and funders, from the CEO David Madden.

To our students and volunteers

A significant proportion of our work would not happen if it wasn't for unpaid help and support. This makes a huge difference to our clients and local communities every year. It means we can do a lot more than we are funded to do and make every euro we get from funders and donations, go that little bit further. For this we are very grateful.

To our staff and counsellors

The day-to-day work done at SRCC is tremendous, the commitment from all our staff and counsellors is a testament to their dedication and support for what we do. The level of safety provided for our clients, professional therapy and psychological support is second to none, thank you.

To everyone in the background

Our long-standing supporters and main funder TUSLA and the DSGBV team. Our legal support from Elaine Coghill, I.T. support from Des Murrow, printing from Printfix, our tenancy from Westward Properties, and fundraisers like Alexandra Van Tuyll and too many other to mention.

End